



Product Bulletin

Now Available: MultiPRO GMV-NDXXA/B-T(U) Software Upgrade to Allow True Auxiliary Heat and Emergency Heat Functionality

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Models Affected: GMV-NDXXA/B-T(U)

Serial Number Range: ALL

Software Upgrade: To have the ability to utilize the Heat Kit as an Auxiliary or Emergency Heat, the Air Handler must be reprogrammed with a Portable Service Tool. The upgraded service tool part number is CE4224FCB (now available for purchase).

Definitions:

Emergency Heat Function: Allows the User to run only the electric heat, leaving the Heat Pump Off until serviced.

Auxiliary Heat: Is the ability for the system to turn on electric heat when needed to assist the Heat Pump while the Heat Pump continues to run.

Summary: After the Air Handler Main Board is reprogrammed, the new features will be realized with the following controls (now available for purchase).

XE7C-23H GREE Wired Controller

ME32-23H GREE 24 Volt Adapter

Notes:

- The CE4224FCB comes with instructions to reprogram the Air Handler Main Board
- The XE7C-23H GREE Wired Controller Comes with Set Up Instructions
- The ME32-23H GREE 24 Volt Adapter Comes with Set Up Instructions